



Feature Checklist: Photo Confirmation of Returned Items

Scenario	Photo Confirmation of Item for Return
Given	Customer's item is confirmed for return
When	They are prompted to take a photo of the item
Then	The app should guide them to capture and upload a photo to confirm the return

	Good When		Bad When
▶	The app provides clear instructions for taking and uploading the photo.	▶	Instructions for photo submission are unclear or missing.
▶	The photo upload feature is easy to use	▶	The photo upload feature doesn't work or is confusing.
▶	The system confirms receipt of the photo and proceeds with the return process.	▶	No confirmation for the uploaded photo

Completed When

- Customers can take and upload a photo of the return item as part of the return process.
- The app confirms the successful upload and verifies the item to proceed with the return.

Start When

When purchase order has been issued to the client.

Feature Priority



High Priority

Medium Priority



Low Priority

Client Approves Feature



Approved

Once approved, inform us by email, we will close the feature checklist and begin the process.

Agreed Timeline

Once approved the process will continue as

- Create mock ups of the feature within 14 days of 'Start When'
- Schedule of the project will be agreed within 14 days of 'Start When',
- Development of the feature once mocks up have been approved.
- Q/A and delivery 7 days after development cycle

Estimated development time for this feature would be **X days**,

Revision #1

Created 25 April 2024 10:25:09 by Phil Tottman

Updated 25 April 2024 10:29:37 by Phil Tottman